



# Live-in Care

DIRECT



## WHO ARE WE?

Live-in Care Direct, are here to support families across the UK and improve the way live-in care is currently being offered. We use state of the art technology to stay one step ahead, keeping your loved one safe at all times.

Having invested heavily into back-end programs and secure databases with hundreds of qualified carers, we are able to offer professional, high quality Live-in care anywhere across the whole of the UK, ensuring families benefit from a sensible and low cost solution.

From the minute you start receiving care with Live-in Care Direct we keep in touch with you and make ourselves available every step of the way, offering you our 24hour care line.

We know that from our own personal experiences how important it is to have support during these challenging times.





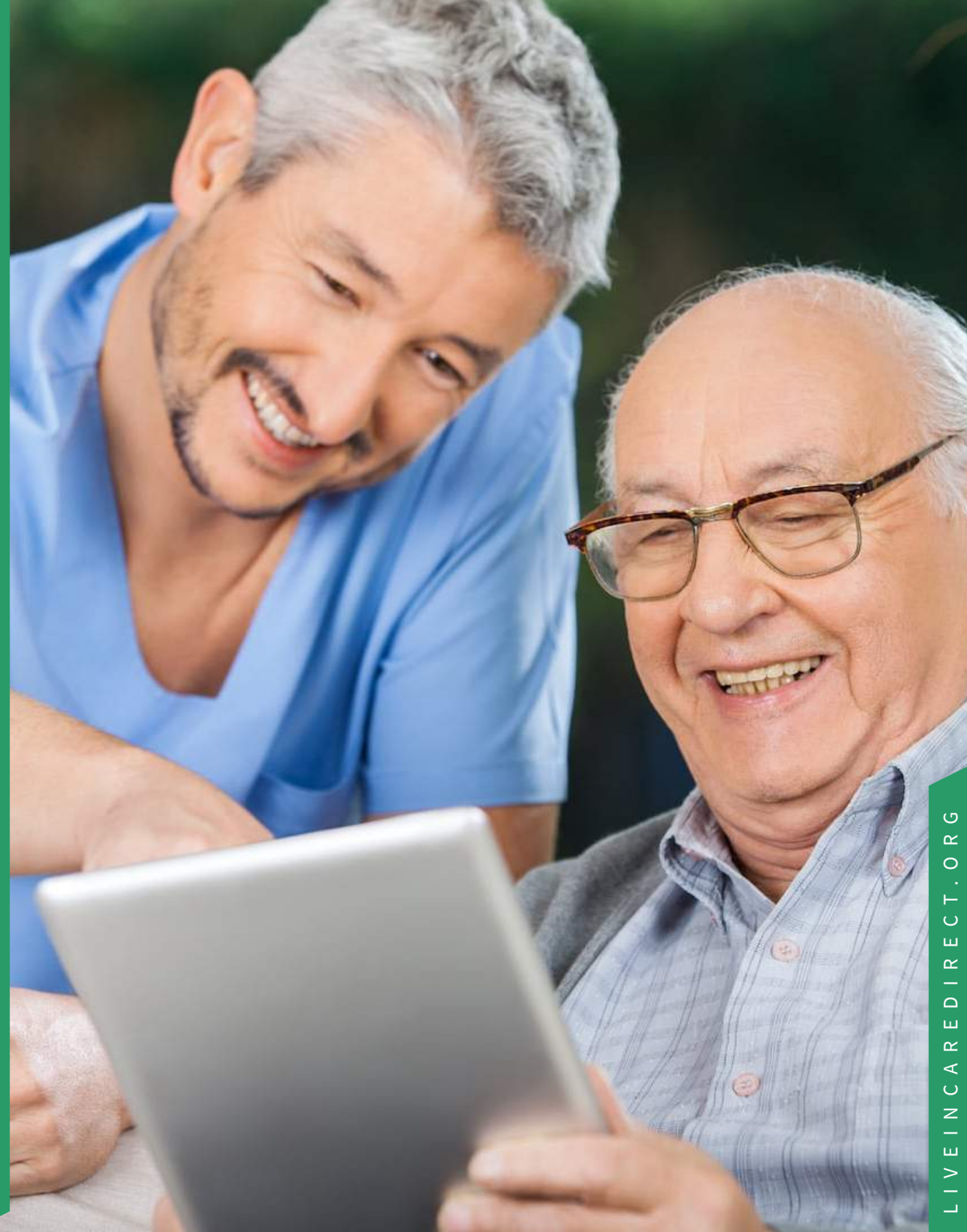


## HOW DOES LIVE-IN CARE DIRECT HELP YOU?

We will not stop working until we find a carer that matches your bespoke care needs.

Once we have found the right carer, we will then work on your care plan with you, which helps support and give the carer a really good understand of the care that is needed.

Our Live-in Care service is here to help reduce the stress families receive, whilst ensuring that the carer is providing an outstanding level of care at all times.





## WHY WE EXIST TODAY

Our company was founded by father and son (Keith and Jason) who have over 40 years of combined business experience. Live-in Care Direct derived from personal experiences in searching for care solutions for Keith's mother during which they faced a multitude of complexities in finding a better alternative to a care home.

Keith & Jason sat down and decided to do something about it. All of the companies that they approached made everything sound so complicated and lengthy, when all they wanted to do was give Keith's mother the best support at home in the last few vital months.

They saw a huge gap in the market, as this was an area that wasn't made quick and simple, so they decided to launch a company that helped families in need of care who want to stay in the comfort of their own home and familiar surroundings, which research has shown increases the length of time your loved one has.



Many years on, they now provide live-in care services across the whole of the UK for hundreds of families.

Every day the Live-in Care Direct team, spend hours upon hours researching ways to keep clients living longer, keeping them active by using specialist techniques and unique training skills.

Our main focus is to make this daunting and stressful time an easy one for, by letting us do all the hard work and allowing you to focus on what really matters!

Our company has gone from strength to strength and we strive to raise the level of standards even further, offering specialist quality care at home with an exceptional friendly 24 hour service.

We aspire to lead the way in the care sector whilst supporting the elderly and those with specialist medical conditions, including dementia, Parkinson's, Motor Neurone disease and MS.



## WHAT IS LIVE-IN CARE?

Live-in care is when a carer lives in a client's home to enable their needs to be met.

This means they are available to help you or your relative throughout the day and at night.

Some careworkers live in all the time, others work a rota pattern.

Live-in care is an increasingly popular alternative to an elderly relative moving into a care home, enabling them to stay in the comfort of their own home and meeting their changing needs.

For some people it offers a way of continuing to live as independently as possible at home in their local community.

More info? Call us today for free on

☎ 0800 368 8558







Below are the main qualities that a carer can support and help you with.

- ✓ Personal Care
- ✓ Bathing, Toileting, Grooming, Personal Hygiene
- ✓ Mobility
- ✓ Assistance in and out of bed and moving around the home
- ✓ Cooking
- ✓ Preparation of meals and snacks throughout the day/night
- ✓ Help outdoors
- ✓ Shopping, Emailing, Post
- ✓ Housework
- ✓ Cleaning, Laundry, Ironing
- ✓ Medication
- ✓ Activities together, Companionship



# ADVANTAGES AND DISADVANTAGES TO LIVE-IN CARE

## ADVANTAGES

- The customer will receive one-to-one personal care bespoke to their needs.
- Some of our customers like taking a holiday and their live-in carer can accompany them, keeping them safe, protected and cared for at all times during their break.
- Having a live-in carer eases the pressure off of family and friends so that they can get back to enjoying and spending quality time with their loved one.
- By staying at home in familiar surrounds with friends and family popping in, has a much more positive effect rather than going into a care home. Studies have shown that customers live longer and happier lives in the comfort of their own home.
- Staying at home is so important if the customer does not adapt well to new surroundings or is anxious of meeting new people.
- All of our Live in carers have undergone specialist training in all aspects and bespoke needs of the customers that they care for, specialising in palliative and dementia care.



## DISADVANTAGES

- Some families might think that their loved one will miss out on the social part of living in a care home but with the correct help and support from an experienced carer they might be able to persuade the customer to socialise outside of the home.
- If for any chance the customer is not happy with their carer this can be easily rectified and we can arrange a new carer to come within 2 days to replace the old one.
- All carers require small breaks. During these breaks Live-in Care Direct will supply another carer to cover the break.

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## HOW IT WORKS

Live-in Care Direct, understand all of the difficulties and concerns that many families face when arranging live-in care.

Our team of professionals work extremely hard to make sure that our service takes the pressure and worries away from you.

We have an extremely large database of carers that are nationwide and we will match you to a carer from the details that you provide us, helping you receive a seamless service and bespoke carer to your every need.

All carers are fully vetted and DBS checked making sure that each carer is qualified and trained for your needs.

*The main question we ask ourselves is, would we allow this carer to care for one of our own family members?*

*If the answer is yes, we then make the decision of hiring them.*







Once we have found you a match, we will send you a couple of carer profiles that have matched your needs and once you have decided on the carer and have agreed a start date with us, we will then arrange and pay for the carer's travel at no cost to you.

The carer will have all of the details that you will provide us so that they will be fully prepared and ready to care for your loved one.

Once the carer arrives we will contact yourself and the carer making sure everyone is happy and settled in.

On a daily basis the carer will take down notes for the family to see, if needed.

Our focus when we launched Live-in Care Direct was to offer a service where customers were heard.

The majority of care agencies out there today have a list of carers on their books that are available to work and therefore every new customer will just get the next available carer on that list even if the care needs to do match.

In our eyes this is not acceptable and we stride in providing quality carers matched to your exact needs.

Live-in Care Direct only work with self-employed carers so that we are able to keep the cost of care to you as reasonable and as fair as possible.





## WHAT WE DO FOR YOU

We will take care of the carer's payment and any breaks that they request.

Ensure that you are kept in the loop at all times with exactly what is going on, giving you full transparency of the care that is being carried out.

## WHAT WE NEED YOU TO DO

Please prepare the bedroom with a bed, clean sheets for the carer upon their arrival.

Provide the carer with a food shopping budget, we suggest giving the carer £30 per week.

## WE LOOK AFTER ALL OF OUR CARERS

All of our carers are paid extremely well and above industry standards, as we believe that a happy carer makes a happy client, family and workplace.







**More questions?**

Call our Care Support Team on 0800 368 8558

[liveincaredirect.org](http://liveincaredirect.org)